

ACTIVITIES ON DIVERSITY ISSUES

- 2.1 Name any THREE diversity issues in the workplace. (3)
- 2.2 Elaborate on the meaning of diversity. (4)
- 2.3 Read the scenario below and answer the question that follows.

ZAMA TECHNOLOGIES (ZT)

Zama Technologies recognise diversity issues to achieve an inclusive workforce. They encourage younger employees to respect older employees and to learn from them. ZT also built ramps for wheelchairs at the entrance of their office.

Identify TWO diversity issues addressed by ZT. Motivate your answer by quoting from the scenario above.

Use the table below as a GUIDE to answer QUESTION 2.3.

DIVERSITY ISSUES	MOTIVATIONS
1.	
2.	

- 2.4 Outline the benefits of diversity in the workplace. (6)
- 2.5 Suggest ways in which businesses could deal with gender as a diversity issue in the workplace. (6)
- 2.6 Recommend ways in which businesses could deal with language as a diversity issue in the workplace.

ACTIVITIES ON ENVIRONMENTAL FACTORS

- 3.1 Outline the responsibilities of workers in promoting human health and safety in the workplace. (6)
- 3.2 Explain the role of health and safety representatives in promoting human health and safety in the workplace. (6)
- 3.3 Read the scenario below and answer the questions that follow.

KESHNI CONSTRUCTION (KC)

Keshni Construction services all the equipment that is used at their construction sites. The workers take care of their own health and safety. KC provides employees with personal protective clothing.

- 3.3.1 Quote TWO responsibilities of KC as the employer in promoting human health and safety in the workplace from the scenario above. (2)
- 3.3.2 Advise **KC on other responsibilities of** the employer in promoting human health and safety in the workplace. (6)
- 3.4 Suggest strategies that businesses may use to protect the environment and human health. (6)